

HSE Visual Identity Checklist

	HSE Visual Identity Advice	Completed
Check you are using the current HSE logo	Make sure to use the current HSE logo. This is the primary logo for the HSE and should be used in all printed materials, internal and external correspondence, websites, digital assets, video, webinars, videoconferencing backgrounds, waiting room audio-visuals, marketing communications and any new communications you create.	
	Do not use previous versions of the HSE logo or "Building a Better Health Service" strapline.	
	For full details on the correct use of the HSE logo, please refer to pages 2 to 4 of the Visual Identity Guidelines	
Check your use of the HSE logo with other logos	HSE services must use the HSE logo as their primary logo.	
	Where HSE services have an existing secondary logo to represent a service, scheme or campaign, both logos can be used if necessary. This means the scheme or campaign can be clearly identified and people also know it is part of the HSE and can be trusted as a public health service.	
	Keep the HSE logo in top left corner and the secondary logo top right, where possible. Alternatively, the HSE logo can be placed in the bottom left corner and the secondary logo over to the right.	
	No new logos for HSE services, schemes or offices should be developed.	



HSE Visual Identity Checklist (continued)

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Check your font	Use Arial in HSE offices on all correspondence, email, information materials and communications.	
	Use Helvetica Neue for professionally designed communications or publications.	
	If Arial and Helvetica Neue are not available, use the standard Helvetica font.	
	Do not use condensed or narrow versions of these fonts.	
Check your email signature	Your HSE email signature includes your name, job title, workplace location and contact details. Include your job title and address in Irish too (your name does not have to be translated).	
	Do not use: Other logos or imagery.	
	An example of the correct format for the email signature can be found at hse.ie/eng/about/who/communications/branding/email-signature-example.png	
Check your colours	When using the primary colour palette: The HSE logo green is the only colour in the primary palette. Percentage tints are permitted.	
	When using the secondary colour palette: We recommend combining no more than two or three colours of the secondary palette.	
	For full details on both colour palettes, please refer to pages 6 to 7 of the Visual Identity Guidelines	
Templates	Use templates which are available on hse.ie/branding 🕟	
	These templates must be used by all HSE staff for internal and external presentations.	



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Check your imagery	Images chosen should:	
	Look real, authentic and appropriate – should not appear staged.	
	Reflect the diversity of our patients, the public and staff.	
	Be representative of gender, race, disability, age, sexual orientation and religion.	
	Where possible feature real HSE patients and staff and follow the consent process (Word, 25.0KB, 1 page)	
	Do not use: use poor quality photographs or clip art.	
	For full details on the correct use of imagery, please refer to pages 9 to 12 of the Visual Identity Guidelines	
	The image bank is available for HSE comms staff. Contact Internal Communications for access to the image bank at internalcomms@hse.ie 🕟	
Check your videos	When producing videos, please refer to Video Style Guidelines and Best Practice Guidelines at hse.ie/branding 🕟	
Official Languages Act	Our communications must comply with the Official Languages Act	
Accessibility	Our communications must be accessible to everyone who needs it. This means we need to make sure it can be used by as many people as possible.	
	For more information, please see European Union (Accessibility of Websites and Mobile Applications of Public Sector Bodies) Regulations 2020 🕟	